



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

(भारत सरकार का उपक्रम)

THE NEW INDIA ASSURANCE COMPANY LTD.

(Govt. of India Undertaking)

पंजीकृत एवं प्रधान कार्यालय : न्यू इन्डिया एश्योरन्स बिल्डिंग, 87, महात्मा गांधी मार्ग, फोर्ट, मुंबई - 400 001.

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23rd December 2025

KEY INITIATIVES BY THE NEW INDIA ASSURANCE CO. LTD. FOR RETIREE MEDICLAIM FOR THE YEAR 2026-27

Introduction

At present, Retired Employees are able to pay the premium for the Staff GMC Policy through the online Retiree portal. In continuation of this facility, it has now been decided to extend the same online premium payment facility to **Retired CMDs and Directors** as well, with effect from the **Policy Year 2026-27**.

The following initiatives are being introduced to further streamline and enhance the renewal process for Retired Employees.

1. Online Premium Payment for Retired CMDs and Directors

Retired CMDs and Directors will be able to pay the GMC premium online through the portal for their non-dependent family members starting from Policy Year 2026-27.

2. Display of Beneficiary / Nominee Details

The beneficiary / nominee details of the retired employee will be displayed on the portal for easy reference. This facility will be available on the portal from 24th December, 2025 onwards.

3. OTP for Portal Login via Email

The One-Time Password (OTP) for login to the portal will be shared on the registered email ID of the retired employee, in addition to the registered mobile number. This initiative is aimed at facilitating retirees who may be abroad at the time of renewal.

4. Portal Link Sharing through Multiple Channels

The portal link will be shared via WhatsApp, Email, and SMS. By clicking on the link, retirees will be redirected to the portal where they can log in using their SR Number and OTP sent to the registered mobile number.

Retirees will be able to check coverage details from 24th December, 2025 and report any change in the coverage details via "Request for Modification" field provided on the coverage details page. Moreover, at the start of the renewal process, the premium payment link will again be shared via WhatsApp, Email, and SMS.

5. SMS Intimation for Renewal Commencement

When the renewal process begins in March 2026, SMS alerts will be sent to retirees informing them about the commencement of the renewal process.

6. Sharing of Premium Receipt and Tax Certificate

The Premium Receipt and Tax Certificate will be shared with each retiree on their registered WhatsApp number immediately after they pay the premium for the policy renewal for 2026-27.

7. Sharing of GMC Policy Document

The GMC Policy document will be shared with all retirees once it is received from United India Insurance company. The policy document / link will be circulated accordingly.

JAYASHREE ANIL NAIR
Digitally signed by
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Date: 2025.12.23
13:00:18 +05'30'

General Manager